

# **Worth Parish Council CCTV – Frequently Asked Questions (FAQs)**

## ***1. Why is Worth Parish Council installing CCTV?***

The Council is introducing CCTV to enhance the safety and security of residents, visitors, and businesses in the Parish. The cameras aim to prevent and detect crime, reduce anti-social behavior, and improve public safety.

## ***2. Where will the CCTV cameras be located?***

CCTV cameras have been installed at:

- The Village Green, Copthorne
- Station Road, Crawley Down

Following a review, additional cameras may be introduced, including redeployable units that can be temporarily placed in different locations.

## ***3. Who operates and monitors the CCTV system?***

The CCTV system is owned by Worth Parish Council but is operated and monitored by Sussex Police as part of the Sussex Public Facing CCTV Partnership. CCTV footage is monitored at Sussex Police's Force Command Control and Contact Department at their Lewes headquarters.

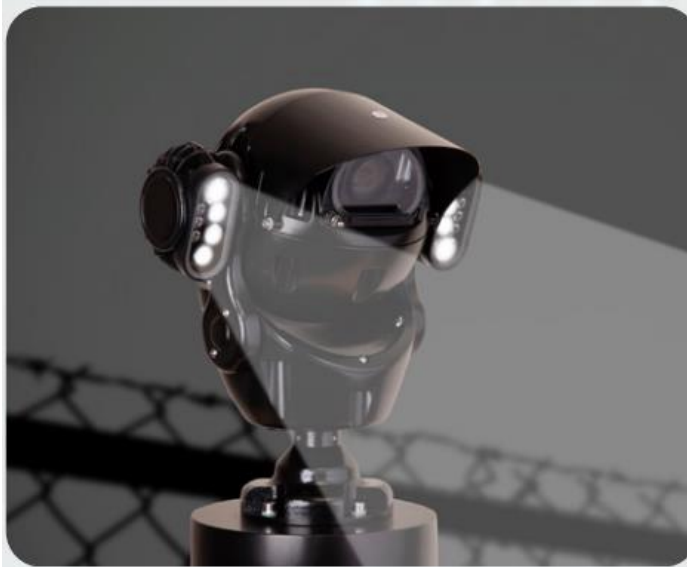
Parish Councillors and staff do not have access to the footage.

## ***4. Does the CCTV record 24/7?***

Yes. The CCTV system operates and records 24 hours a day, 7 days a week. Footage is securely stored for 31 days before being automatically overwritten unless required for an investigation. If footage is further processed by Sussex Police, this will be retained under the Management of Police Information.

## ***5. Can the cameras record clear images at night?***

Yes. The cameras are equipped with infrared technology and built-in white lights that function like floodlights, allowing them to capture clear images even in low-light conditions. They also have built-in wipers to ensure visibility in adverse weather conditions.



#### ***6. Will the cameras be used to spy on people?***

No. The CCTV system is in place for public safety and crime prevention, not for surveillance of individuals. Cameras are positioned to monitor public spaces, and privacy zones are applied to ensure that private properties are not recorded. The image here shows how this would be seen on a recording.



#### ***7. Will the CCTV cameras record audio?***

No. The system does not have audio recording capabilities to ensure privacy is maintained.

## ***8. Who can access CCTV footage?***

Access to CCTV footage is strictly controlled. Only authorised Sussex Police personnel can view or retrieve recordings. Members of the public, including Councillors and Council staff, do not have access.

## ***9. Can I request to see footage of myself?***

Yes. Individuals have the right to access footage in which they appear by submitting a Subject Access Request to Sussex Police. Requests must be accompanied by proof of identity. More details on how to submit a request are available on the Council's website.

## ***10. What if I have had personal items stolen, vandalised, or damaged? Can I access CCTV recordings?***

If you have been a victim of theft, vandalism, or damage to personal property in an area covered by CCTV, you should report the incident to Sussex Police. They can review the footage as part of their investigation and determine whether it contains relevant evidence. Members of the public cannot directly access recordings but may be able to obtain information through the police.

## ***11. Will businesses and residents be consulted before new cameras are installed?***

Yes. The Council will review the effectiveness of the CCTV system and consult with the community before making any significant changes, including the addition of new cameras.

## ***12. How can I raise a concern or complaint about the CCTV system?***

Concerns or complaints can be directed to the Council's Chief Officer at:

📍 First Floor, The Parish Hub, Bowers Arms Road, Copthorne, West Sussex, RH10 3ZQ

✉ Email: [clerk@worth-pc.gov.uk](mailto:clerk@worth-pc.gov.uk)

The Council will investigate all complaints in line with its complaints procedure.