Appendix Eleven

List of Utilities and Useful Contacts

Electricity	National Power Cut Phone Line	105	Free of charge number
Electricity	UK Power Networks	https://www.ukpowernetworks.co.uk	Own and maintain electricity cables across the South East
Gas	National Gas Emergency Service	https://www.nationalgrid.com/gas- transmission/safety-and-emergencies/emergencies- and-safety-advice	0800 111 999 (to report a leak or if you smell gas)
Gas	Southern Gas Networks	https://sgn.co.uk/	0800 912 1700 customer@sgn.co.uk
Water	South East Water	https://www.southeastwater.co.uk/ https://www.southeastwater.co.uk/help/emergencies	0333 000 0365 24/7 helpline
Flooding	Floodline	https://check-for-flooding.service.gov.uk/	Telephone: 0345 988 1188 Textphone: 0345 602 6340 24-hour service
Environment	Environment Agency	https://www.gov.uk/report-an-environmental-incident	Incident hotline Telephone: 0800 80 70 60 24-hour service